Patient Scheduling

Patient scheduling at the click of your mouse. Max-Gold lets you:

- Efficiently handle appointment scheduling for up to 999 doctors
- Define each doctor’s available times
- Use daily, weekly, monthly and multiple doctor views
- Set up multiple locations
- Color code special dates and block off times
- Handle and manage walk ins
- Manage your recall system
- Organize office functions using the built in calendar functions
- Book operating rooms with multiple staff
- Track arrivals, cancels, no shows
- Re-schedule appointments

Medical Billing

Max-Gold is the complete answer for your office. It offers:

- Multi-Provincial health care billing with electronic submission
- Quick billing with user defined function keys
- Tracking of all billings, receivables and payments
- Forms and reports
- Intelligent ICD code search engine using keywords
- User defined remarks for claims
- Quick and easy access to complete billing history
- Bill from appointment list or add manual billings
- Manual billings allows you to add new patients on-the-fly
- Management reports, exception reporting

Electronic Medical Records

Complete electronic medical records that supports direct voice dictation using Dragon Naturally Speaking 7.0

- Complete SOAP chart tracks each visit
- Long and Short Physical Exam templates
- Tracks active medications, family history, allergies, past surgical, past medical, lab test results and doctor’s letters
- Prints prescriptions
- Complete drug database on line
- Update blood pressure, weight, height, temperature
- Automatic BMI calculator
- PHA compliant and password protected with strong authentication. Maintains activity log with event tracking including unsuccessful attempts to gain unauthorized access to patient’s medical records
- Scanned documents attached to patient history
- User defined letters and templates using MS Word

Private Billing with Inventory Control

- Complete private billing system
- Third party billings, split billings and insurance company billings
- Taxes with tax reporting
- User customized invoices
- Private billing reports includes daily cash out, sales logs, activity reports, item utilization, profit reports and more
- Supports matrix pricing (unique price list for each third party)
- Complete inventory system with multiple location capabilities
- Invoice tracks categories, manufacturers numbers, models, serial numbers, vendors, etc
- Tracks costs, selling prices, mark ups and commissions
- Prints statements and forms
- Includes inventory receiving system

Contact Management

Medical office contact management and prospect tracking to help you grow your business

- Tracks new prospects and maintains a log of all contacts including calls, letters sent, appointments made, plus more
- Automated user defined FAQ’s to improve marketing efforts and promote consistent information
- Seminar booking and attendance tracking
- Automatically create patients from prospect information on file
- Improved closing ratio’s and conversions
- Powerful statistical reports gauge the effectiveness of ads, referral sources and staff
- Powerful mail merge using MS Word with user defined filters

Eye Exam Charting and Optometry Module

- Complete on line eye exam system
- Eye Glass order system, contact lens order system and contact fitting system
- Complete auto-refractor and K’s interface to RS-232 ports
- Complete eye glass and contact lens prescription system
- Order system includes frames, and modifiers
- Dispatch system
- Ordering system interfaces with billings and automatically produces invoices based on the order
- Eye exam charting includes MS Paint interface and allows visual charting on line
- Displays prior eye exam results when adding new eye exam details
- Charting utilizes direct voice dictation

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